



## Welcome Home!

### Warranty Introduction and Home Care Guide

At your Home Orientation, we will help you understand how your home works, how to care for and maintain your home, and introduce you to our DR Horton Limited Residential Warranty Coverage.

Please make sure that you look through your home carefully to make sure that any nicks, dents, chips, scratches, stains, tears, or broken glass are documented; undocumented items that are reported after settlement are not covered.

---

#### DR Horton's Warranty Standards:

- The RWC Limited Warranty Guide has been provided to you by your superintendent.
- Please refer to the RWC guide prior to submitting any Warranty Requests.
- Limited coverage includes the 1-Year, 2-Year Mechanical, and 10-Year Structural warranties.

---

#### Types of Warranty Coverage:

- Emergency:** no heat in the winter months, severe plumbing leaks (broken pipes, joints, etc.), gas leaks, loss of electricity due to failure of electrical service in your home *only*.
  - Please use the emergency numbers provided to you. Then, submit a claim through the warranty website noted above.
- Non-Routine:** Non-Routine warranty claims can be submitted **ONLY** if the issue will become worse or cause further damage (i.e. roof leak/plumbing leak), impede everyday life (i.e. exterior doors/windows not functioning), or is an Emergency as listed above.
  - A non-routine claim can include, but not limited to; minor roof/plumbing leaks, exterior doors/windows not functioning or locking, and can be submitted any time during the first year.
- Year-End 11-Month:** If needed, homeowners can submit a claim at the 11<sup>th</sup> month, requesting an in-home inspection by a Customer Care Technician, of any warrantable issues related to settlement during the first year. The Customer Care Department does NOT contact homeowners for this service.
  - Drywall repairs: Nail pops, seam lines, and cracks are covered under the Limited Warranty, and are done **ONLY** if a nail has broken through the paper, and if a crack or seam is more than 1/8" wide.
  - We will paint all drywall repairs *except* for any custom painted/wall papered walls.
  - We cannot take responsibility for moving/protecting personal belongings, or for house cleaning after completion.

For all claims that fall within these guidelines, you may submit through:

<https://www.drhorton.com/warranty>

**Homeowner Maintenance Summary:**

- During the first year settlement will occur. As the home goes through heating and cooling cycles, Summer to Winter seasons, hairline cracks in drywall, grout, trim, caulking, concrete, etc. may appear. THIS IS NORMAL AND TO BE EXPECTED IN A NEW HOME.
- Conduct periodical leak inspections under all kitchen sinks, bath vanities, and toilets.
- Winterize all hose bibs
- HVAC/Electrical troubleshooting: Power – breakers are on, GFCI’s reset, filters changed, and thermostat programming.

**Damage - Non-Warranted Items: nicks, dents, chips, scratches stains, tears, and broken glass in:**

- Flooring: hardwood, vinyl, carpet, and tile
- Cabinets and countertops
- Tubs, sinks, mirrors, and bath fixtures
- Windows and screens
- Kitchen and laundry appliances
- Garage and exterior doors

**Non-Warranted Items:**

**These items are NOT covered by your Limited Warranty:**

- Drywall imperfections (nail pops not breaking through and cracks less than 1/8" in width)
- Floor squeaks: DR Horton does not guarantee a 100% squeak-proof floor
- Gutter overflow
- Clogs (gutter, toilet, sink, etc.)
- Frozen hose bibs
- Lightbulbs and batteries
- Common areas and sidewalks
- Driveways
- Sod

**The above listed Non-Warranted Items are examples of items that are NOT covered by DR Horton through your RWC Limited Warranty. Please reference your RWC Limited Warranty Booklet for a comprehensive understanding of your home’s warranty and it’s exclusions.**

Homeowner  \_\_\_\_\_

Community/Address PARKLAND R79 MARTIN ROAD \_\_\_\_\_

Date 4.5.2024 \_\_\_\_\_



***For any warranty claims please go to:***

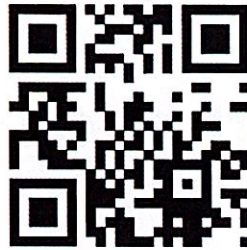
**<https://www.drhorton.com/warranty>**

- 1. Input your zip code & locate your address***
- 2. Fill in all requested information, including a detailed description of your issue***
- 3. Click SUBMIT***

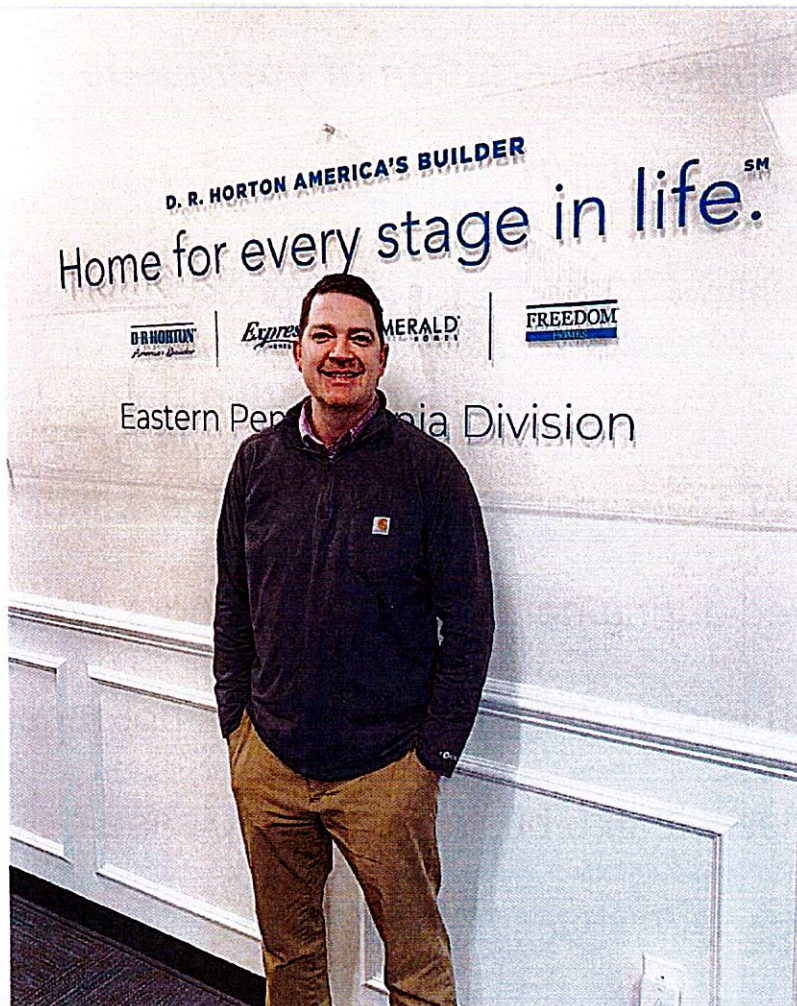
Please allow 72 hours for a response. The warranty team will review your claim and determine your warranty coverage. Submitted claims will be reviewed during normal business hours, Monday through Friday, 8am-5pm. If you do not receive a response within 5 business days, please contact

**[PACustomerService@drhorton.com](mailto:PACustomerService@drhorton.com)**

***If you are having an emergency (total loss of heat, total loss of power, major plumbing leak) please use the emergency contact numbers provided by the superintendent at closing.***



Help when you need it.  
Brian Mee, Customer Care Technician  
Eastern Pennsylvania Division





## Homeowner Maintenance Checklist

*These items should be reviewed in your home anywhere from once a month to once a year.*

*This will keep your home running smoothly, so that you can enjoy for years to come.*

- Hose bib shut-off (winterize during cold seasons & disconnect hoses)
- Winterize irrigation system (if applicable)
- Furnace filter – change every 30 days
- Service HVAC twice throughout the year
- Thresholds and dead bolts – adjust seasonally as home dries & cures
- Interior doors may rub & need adjustment as home dries & cures
- Clean & lubricate windows and sliders as necessary
- Caulk tubs and showers with 100% silicone caulk and seal grout
- Caulk stair stringers, exterior, and interior trim as home dries and cures
- Test smoke alarms & change batteries with daylight savings time
- Inspect sump pump to ensure no obstructions
- Regularly clean gutters and downspouts to allow water flow
- Tighten doorknobs



- Seal driveway 12 months after topcoat is applied
- Visually inspect roof to be sure shingles are intact
- Monitor earth settlement and landscaping around foundation to ensure water drains away from homes foundation
- Ensure splash blocks drain water away from home
- Remove & clean faucet aerators
- Inspect tub and shower drains for buildup (hair/soap/etc)
- Inspect condensate line for obstructions, which includes ice buildup in the wintertime
- Install dehumidifier in basements to keep humidity in normal range
- Install battery backup on sump pump if your area is prone to power outages during storms
- Adjust manual dampers in HVAC unit between summer and winter seasons
- Do not use Sodium chloride on concrete to melt ice. It can damage the concrete and void warranty



### EMERGENCY CONTACTS

On the breaker panel in your home there is a sticker that has the **Emergency Contacts** for your home/community. If you are having total loss of heat, total loss of electricity, or a plumbing emergency – please contact these vendors directly, then put in a warranty claim at

[www.drhorton.com/warranty](http://www.drhorton.com/warranty).

*\*\*In the case of a plumbing emergency – turn off the water to the specific location as soon as possible.*



## EMERGENCY PHONE LIST

**Electrical:**  
610-359-3742

---

**Heat / Air Conditioning:**  
732-819-0008

---

**Plumbing:**  
717-480-3061

---

**Appliances:**  
886-333-4591

---

Please submit all warranty requests at:  
[www.DRHorton.com/Warranty](http://www.DRHorton.com/Warranty)

**D·R·HORTON**  
*America's Builder*

# D·R·HORTON®

*America's Builder*

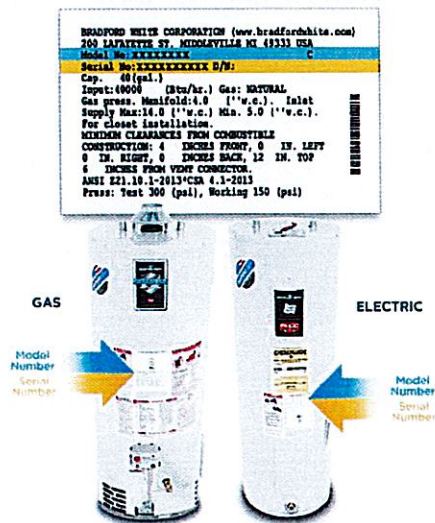


**REGISTER YOUR BRADFORD WHITE EQUIPMENT WITHIN THE  
FIRST 30 DAYS OF LIVING IN YOUR HOME.**

This can be done using the website below:

<https://warrantycenter.bradfordwhite.com/>

**Be sure you have your serial number available.**





**REGISTER YOUR A.O. SMITH EQUIPMENT WITHIN THE  
FIRST 30 DAYS OF LIVING IN YOUR HOME.**

This can be done using the website below:

**[www.hotwater.com/resources](http://www.hotwater.com/resources)**

**Be sure you have your serial number available.**

**(Located on the hot water tank)**

---

**D·R·HORTON®**  
*America's Builder*



**REGISTER YOUR RUUD EQUIPMENT WITHIN THE  
FIRST 30 DAYS OF LIVING IN YOUR HOME.**

This can be done using the website below:

**<https://www.ruud.com/warranty/>**

**Be sure you have your serial number available.**

**(Located on the hot water tank)**

---

# D·R·HORTON®

*America's Builder*



Turn to the experts

**REGISTER YOUR CARRIER HVAC EQUIPMENT WITHIN THE FIRST  
60 DAYS OF LIVING IN YOUR HOME.**

This can be done using the website below:

**[https://productregistration.carrier.com/Public/Home?  
brand=carrier](https://productregistration.carrier.com/Public/Home?brand=carrier)**

**Click 'I'm a homeowner' and follow the instructions. Be sure you have your serial numbers available. The 'dealer' will be the HVAC company who installed your unit. Date of Installation and Date of Purchase will both be the closing date.**

**If you are still having trouble registering, please call 1-800-CARRIER.**

*Carrier products come with a **5 year** standard parts warranty - if registered, this will become a **10 year** standard parts warranty. This means most parts would be covered for repairs, just not labor.*



**REGISTER YOU'RE GOODMAN EQUIPMENT WITHIN THE  
FIRST 30 DAYS OF LIVING IN YOUR HOME.**

This can be done using the website below:

[www.goodmanmfg.com/product-registration](http://www.goodmanmfg.com/product-registration)

Follow the steps below to complete your registration

1. Go to [www.goodmanmfg.com](http://www.goodmanmfg.com) or [www.amana-hac.com](http://www.amana-hac.com)
2. Click on "Product Registration" near the top right hand corner.
3. Click on "Product Registration"
4. Type in serial number
5. Click "Add"
6. Type in installation date
7. Click "Next"
8. Scroll up, you will see a white box.
9. Click "Continue"
10. Fill in the provided form.

**Be sure you have your serial number available.**

**(Located on the units)**



Register your appliances within 30 days of your closing date. This can be done using the website below:

[www.whirlpool.com](http://www.whirlpool.com)

Go to service and support (top right) - - here you can register the product, set up service, and order missing parts.

*\*\*Through the website you have the choice to purchase an extended warranty past the 1 Year Manufacturer\*\**

**Whirlpool Appliances  
Homeowner Customer Service Number**

**1-866-698-2538**

Information required at time of call:

- Identify yourself as a DR Horton home buyer
- Model and Serial number of the unit (*located on tag in unit*)
- Closing date
- Description of the issue with the appliance



**HOMEOWNERS ROUTINE MAINTENANCE SCHEDULE**

Suggested Routine Maintenance	Winter			Spring			Summer			Fall		
	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug	Sept.	Oct.	Nov.	Dec.
<b>**Interior**</b>												
Clean range hood/micro-wave/cook-top filters												
Inspect washer hoses/connections												
Inspect/clean dryer vent for lint/blockage												
Inspect plumbing lines & P-traps beneath all sinks for potential leaks												
Remove & clean all faucet aerators												
Inspect grout/caulking at all baths & kitchen counter tops												
Inspect & repair paint, caulking & drywall cracks												
Replace furnace filter(s) (Refer to mfg. service recommendations)												
Inspect water heater & PRV valve (refer to mfg. recommendations)												
Replace batteries in smoke detectors* and test												
Inspect/test operation of GFCI outlets												
Clean weep holes, tracks & operation of all windows & patio doors												
Inspect, clean & adjust all cabinets & hardware												
Inspect all exterior doors, weather-stripping & proper operation												
Inspect sump pump operation												
Inspect/clean fireplace for proper operation (if applicable)												
Clean & inspect all flooring materials regularly												
Inspect over-head garage door/opener operation & maintenance												
<b>**Exterior**</b>												
Inspect roofing shingles (Wind damage/loss)												
Inspect all exterior siding, caulking & paint												
Inspect flat-work concrete, asphalt, walks, steps & driveways												
Winterize sprinkler system / back-flow preventer (if applicable)												
Clean & inspect gutters & down-spouts												
Inspect/repair settlement at foundation, flatwork, swales, etc.												
Winterize hose bibs												
Review/inspection & maintenance for termite/pest control												

\*The maintenance schedule consists of manufacturer's recommendations for all included. For additional information regarding the subject mentioned here, please refer to the appropriate manufacturer's literature.



Congratulations on your new home! We hope that you will enjoy it for years to come and make many happy memories there. In the following pages you will find tips and tricks to care for your yard in all four seasons, as well as during drought conditions. Please remember that D.R. Horton does not warranty landscaping or irrigation systems, but we have given you the tools to set yourself up for success. Below we have provided you the basics to create your own lawn maintenance plan or you can have a professional landscaper care for your lawn - the choice is yours!

Thank you for choosing D.R. Horton and, again, we wish you many years of happy home ownership!



## How to Care For Your Lawn: Spring Season

### New Sod

Sod is fully mature lawn grass grown on specialized farms. After constant and careful attention to all growing needs, sod is cut into strips of live plant material to be immediately placed in the new environment where re-attaching and growing is to take place. Once installed at the new site, it is pertinent that homeowners care for their sod as follows:

- Maintain a moist condition by watering twice daily, 30 minutes per zone, or as Township regulations allow. However, caution should be taken to avoid wet, soggy conditions. Optimum moisture conditions can be checked by carefully lifting a corner of sod periodically, checking that soil beneath the sod is moist.
- Once rooting has occurred (usually within 3-4 weeks), a maintenance watering and fertilizing program to maintain an established lawn should be followed.
- Mowing can begin when top growth reaches 3-4" in height. Mow at a height of 2.5-3", being careful to avoid cutting more than half the grass blade per mowing cycle.
- Spring fertilizing is necessary as soon as mowing is begun.

### New Seed

Seeded lawns require persistent and thorough care in order to retain moisture levels necessary to ensure proper germination and growth.

- Maintain a moist condition by watering twice daily, 25 minutes per zone, or as Township regulations allow. Seed cannot be allowed to dry out at any point in the germination process.
- Once the majority of seed has germinated and has begun filling in (usually within 3 weeks), watering should be reduced and a maintenance schedule should be followed.
- Begin mowing when growth exceeds 4-5" tall. Mow at a height of 2.5-3" often enough to avoid removing more than half the grass blade height per mowing cycle.
- Spring fertilizing is necessary as soon as mowing is begun.

### Established Lawns / Maintenance Schedule

Healthy, well established lawns require less care than newly installed sod or seed, but none-the-less require care to maintain their beauty. Cool season grasses such as Kentucky Bluegrass and Fescue should never be allowed to turn brown due to lack of water, as their ability to re-grow in those areas is very limited.

- Moisture levels are best maintained by supplying irrigation once daily, 30 minutes per zone, or as Township regulations allow. Automatic irrigation systems are recommended as coverage is more sufficient than hose-driven sprinklers.
- Spring fertilizers with pre-emergent weed controls should be applied as soon as seasonal mowing is begun.

### Fertilizing

- For a lawn with high sun exposure, apply a high nitrogen fertilizer such as a 10-6-4 at the rate of 10 lbs per 1000 square feet in spring, summer and late fall. Commercial 4-step fertilizer programs are available that include not only recommended fertilizer rates for each season, but also protection against weeds, insects and other damaging pests.
- For a lawn with shady conditions, reduce the number of fertilizer applications to one to two per year. Use the color and growth rate of the lawn as a guide for the need of fertilizer.



## How to Care For Your Lawn: Summer Season

### New Sod

Sod is fully mature lawn grass grown on specialized farms. After constant and careful attention to all growing needs, sod is cut into strips of live plant material to be immediately placed in the new environment where re-attaching and growing is to take place. Once installed at the new site, it is pertinent that Homeowners care for their sod as follows:

- Maintain a moist condition by watering twice daily, 30-45 minutes per zone (depending on severity of high temperatures), or as Township regulations allow. However, caution should be taken to avoid wet, soggy conditions. Optimum moisture conditions can be checked by carefully lifting a corner of sod periodically, checking that soil beneath the sod is moist.
- Once rooting has occurred (usually within 3-4 weeks), a maintenance watering and fertilizing program to maintain an established lawn should be followed.
- Mowing can begin when top growth reaches 3-4" in height. Mow at a height of 2.5-3", being careful to avoid cutting more than half the grass blade per mowing cycle.
- Summer fertilizer with insect control is necessary as soon as mowing is begun.

### New Seed

Seeded lawns require persistent and thorough care in order to retain moisture levels necessary to ensure proper germination and growth.

- Maintain a moist condition by watering twice daily, 35 minutes per zone, or as Township regulations allow. Seed cannot be allowed to dry out at any point in the germination process.
- Once the majority of seed has germinated and has begun filling in (usually within 3 weeks), watering should be reduced and a maintenance schedule should be followed.
- Begin mowing when growth exceeds 4-5" tall. Mow at a height of 2.5-3" often enough to avoid removing more than half the grass blade height per mowing cycle.
- Summer fertilizer with insect control is necessary as soon as mowing is begun.

### Established Lawns / Maintenance Schedule

Healthy, well established lawns require less care than newly installed sod or seed, but none-the-less require care to maintain their beauty. Cool season grasses such as Kentucky Bluegrass and Fescue should never be allowed to turn brown due to lack of water, as their ability to re-grow in those areas is very limited.

- Moisture levels are best maintained by supplying irrigation once daily, 30 minutes per zone, or as Township Regulations allow. Automatic irrigation systems are recommended as coverage is more sufficient than hose-driven sprinklers.
- Summer fertilizer with insect control is necessary as soon as mowing is begun.

### Fertilizing

- For a lawn with high sun exposure, apply a high nitrogen fertilizer such as a 10-6-4 at the rate of 10 lbs per 1000 square feet in spring, summer and late fall. Commercial 4-step fertilizer programs are available that include not only recommended fertilizer rates for each season, but also protection against weeds, insects and other damaging pests.
- For a lawn with shady conditions, reduce the number of fertilizer applications to one to two per year. Use the color and growth rate of the lawn as a guide for the need of fertilizer.



## How to Care For Your Lawn: Fall Season

### New Sod

Sod is fully mature lawn grass grown on specialized farms. After constant and careful attention to all growing needs, sod is cut into strips of live plant material to be immediately placed in the new environment where re-attaching and growing is to take place. Once installed at the new site, it is pertinent that Homeowners care for their sod as follows:

- Maintain a moist condition by watering twice daily, 30-45 minutes per zone, or as Township regulations allow. However, caution should be taken to avoid wet, soggy conditions. Optimum moisture conditions can be checked by carefully lifting a corner of sod periodically, checking that soil beneath the sod is moist.
- Once rooting has occurred (usually within 3-4 weeks), a maintenance watering and fertilizing program to maintain an established lawn should be followed.
- Mowing can begin when top growth reaches 3-4" in height. Mow at a height of 2.5-3", being careful to avoid cutting more than half the grass blade per mowing cycle.
- Fall fertilizer with insect control is necessary as soon as mowing is begun.

### New Seed

Seeded lawns require persistent and thorough care in order to retain moisture levels necessary to ensure proper germination and growth.

- Maintain a moist condition by watering twice daily, 35 minutes per zone, or as Township regulations allow. Seed cannot be allowed to dry out at any point in the germination process.
- Once the majority of seed has germinated and has begun filling in (usually within 3 weeks), watering should be reduced and a maintenance schedule should be followed.
- Begin mowing when growth exceeds 4-5" tall. Mow at a height of 2.5-3" often enough to avoid removing more than half the grass blade height per mowing cycle.
- Fall fertilizer is necessary as soon as mowing is begun.

### Established Lawns / Maintenance Schedule

Healthy, well established lawns require less care than newly installed sod or seed, but none-the-less require care to maintain their beauty. Cool season grasses such as Kentucky Bluegrass and Fescue should never be allowed to turn brown due to lack of water, as their ability to re-grow in those areas is very limited.

- Moisture levels are best maintained by supplying irrigation once daily, 30 minutes per zone, or as Township Regulations allow. Automatic irrigation systems are recommended as coverage is more sufficient than hose-driven sprinklers.
- Fall fertilizer is necessary as soon as mowing is begun.

### Fertilizing

- For a lawn with high sun exposure, apply a high nitrogen fertilizer such as a 10-6-4 at the rate of 10 lbs per 1000 square feet in spring, summer and late fall. Commercial 4-step fertilizer programs are available that include not only recommended fertilizer rates for each season, but also protection against weeds, insects and other damaging pests.
- For a lawn with shady conditions, reduce the number of fertilizer applications to one to two per year. Use the color and growth rate of the lawn as a guide for the need of fertilizer.

### Liming

- Applications of pulverized or granulated Lime are necessary to neutralize acidic soils native to our New Jersey soil. An ideal pH of 6.8 is best maintained by annual applications of 20-25lbs per 1000 square feet, preferably in Fall or Winter. A soil pH test should be taken annually to determine a more customized application amount.



## How to Care For Your Lawn – Drought Restrictions

Your new home has been finished with a new sod or seed lawn. Proper care and maintenance is extremely important to ensure the maximum establishment of your lawn and to allow for optimum health and appearance for years to come. Attention to several details will ensure favorable conditions for growth of a dense, vigorous and green carpet of grass with a minimum of labor and expense.

When in severe drought conditions, New Jersey Department Of Environmental Protection (NJDEP) enforces Drought Condition Water Restrictions. As put forth by NJDEP, following are the allowed water usage guidelines pertaining to lawn irrigation. Strict compliance of these laws is enforced; for the latest updates, visit [www.njdrought.org](http://www.njdrought.org), or call 1-800-4-ITS DRY (1-800-488-7379). When outside NJ state: 1(609) 633-0560 Local Townships may increase water restrictions.

### New Sod or Seed

New sod or seed installations in a new construction setting are the only lawn conditions allowed irrigation. Lawn irrigation for 45 days is allowed in order for new sod or seed to establish, after which time standard drought restrictions are applied.

- Maintain a moist condition by watering twice daily (between 5am and 9am, and 5pm and 8pm), 30 minutes per zone for sod, 15 minutes per zone for seed. However, caution should be taken to avoid wet, soggy conditions. Optimum moisture conditions can be checked by carefully lifting a corner of sod periodically, checking that soil beneath the sod is moist.
- After the 45-day irrigation allowance, all irrigation systems must be shut off, and no further irrigating of lawns or planting beds may occur until drought restrictions have been lifted.
- Mowing can begin when top growth reaches 3-4" in height. Mow at a height of 3" + (or more), being careful to avoid cutting more than half the grass blade per mowing cycle.
- Due to drought restrictions, it is recommended that all chemical or pesticide applications be postponed until irrigation is possible.

### Established Lawns / Maintenance Schedule

Healthy, well established lawns require less care than newly installed sod or seed, but none-the-less require care to maintain their beauty. Cool season grasses such as Kentucky Bluegrass and Fescue should never be allowed to turn brown due to lack of water, as their ability to re-grow in those areas is very limited.

- No irrigation is allowed while drought restrictions are being imposed.
- Due to drought restrictions, it is recommended that all chemical or pesticide applications be postponed until irrigation is possible.



## HARD SURFACE MAINTENANCE INSTRUCTIONS:

### CLEANING AGENTS:

- We recommend Mohawk Floor Care Essentials specially formulated for Hardwood & Laminate or Luxury Vinyl Flooring. Call 800.2. MOHAWK (800.266.4295) to find a retailer near you.
- Do not use products that contain ammonia, wax, detergents, bleach, polish, vinegar, oil soap, abrasives or leave a residue.
- o To determine if a product will leave a residue, place a couple of drops diluted according to manufacturer's guidelines on a glass dish.
- o Allow it to completely dry. Did it leave a residue? If so, it will leave a residue on your floor. Residue will dull the luster of the flooring, leaving streaks or traces of foot prints across your floor. If this occurs, you will need to follow instructions under Corrective Cleaning Procedures. NOTE: Mohawk warranties do not cover damage due to improper cleaning agents or methods.

### General Floor Protection:

- Never flood mop your floor.
- Do not use steam mops, or power scrubbers to clean your floor.
- Keep pet nails trimmed to minimize scratches.
- Use non-staining felt or plastic floor protectors at least one inch in diameter under furniture.
- Protect from direct sunlight with window coverings.
- Protect from spiked heels or athletic shoes.
- Replace rubber casters with soft neoprene casters and routinely clean caster to remove grit.
- Lay a piece of plywood to "walk" heavy appliances and furniture across floor to avoid dents and gouges.
- Do not use rubber mats, as they may stain your floor.
- Routinely clean and inspect vacuum wheels, brush and head for foreign objects.



Please follow the recommendations in this guide to retain and protect the fresh look of your new Panzu flooring.

After installation, we recommend an initial cleaning to remove any loose dirt and debris that may have been introduced during the installation process. It is also important to protect the new floor from new abrasive dirt and debris, by utilizing an effective walk off matting system. This will help reduce the amount of moisture, dirt, and grit that may enter the flooring area. It is important to check any cleaning agents to be utilized in the cleaning process on a small test patch before use, and avoid using harsh cleaners or ammonia based cleaning products.

- 1** First, sweep and vacuum the floor surface to ensure removal of all loose dust, dirt, and debris. Using a mop, scrub the flooring surface. Use warm, clean water, ring several times and swap out gray water as needed, then use a clean, dry mop and/or wet vac to remove the water and allow to dry. Keep fan on to circulate air to aid in drying the floor.
  - a. **Normal Cleaning** - Warm water (gallon) and a couple drops of liquid soap (i.e. Dawn®)
  - b. **Deep Cleaning** - Warm water (gallon), with equal parts baking soda and distilled vinegar (1/2 cup) and a couple drops of liquid soap. This will help remove any hazing if a floor solution dries with a white to yellowish haze.
- 2** Do not allow pets with unclipped nails to damage your flooring. It may result in severe scratching to the surface. The same is true for any high heeled shoes that do not have proper tips on the heel. Panzu was designed to withstand most pets and high heels; however, continued or repeated abuse may damage the finish.
- 3** Avoid exposure to direct sunlight for prolonged periods of time. During peak sunlight hours, use drapes or blinds to minimize the direct sunlight on the flooring. In addition, excessive temperature ranges are not good for floors. Some natural ventilation or intermittent air conditioning in vacant homes is required.
- 4** Do not wax your flooring. The surface of your floor is very dense and non-porous, which prevents wax from penetrating. Applying wax can lead to yellowing and dirt collection. That same non-porous feature also provides outstanding protection against wear and staining.
- 5** If your floor has been exposed to excessive amounts of water due to flooding, do not panic. All Panzu flooring is waterproof and can survive serious damage if water is removed within 98 hours. Always remove the water as quickly as possible. A dehumidifier should be promptly be turned on in the room to reduce the moisture and humidity levels back to normal.
- 6** Any flooring cleaning solutions designed for Laminate or Vinyl Flooring may be used to clean the flooring. Panzu floors may be steam cleaned. Damp mopping with a dilution of neutral PH floor cleaners and water, such as Zep® or Lysol®, may be used. Common household chemicals such as bleach and other more stringent cleaners have been tested with no negative impact on the surface of the product, but use cautiously and rinse thoroughly with water after use to prevent damage. We recommend a cleaning solution with no VOC's for obvious reasons, using a combination of water and a cap full of distilled vinegar is a safe solution for your most common cleaning requirements.
- 7** If tough stains such as markers and paint are on the floor you may use a paint thinner or acetone to clean the stain and then follow with thorough water rinsing, to remove the chemical from the floor.
- 8** The ideal method to mop the floor is using warm water with a few drops of liquid soap (i.e. Dawn®). This will clean your floors and not damage your new floors. Refrain from using cleaning solutions with salts and ammonia as they may create a haze over time as they trap in dirt as they dry and build up over time. In the event a haze forms from build up of dirt and cleaning solutions please clean with de-greaser with a soft bristle brush or sponge and thorough second pass with pure water.

#### FLOODING

In the event of a serious flood, please use a professional recovery service to resolve.

# WELCOME TO AMERICA'S SMART HOME<sup>®</sup>

*Home is*  
CONNECTED

## YOU'LL NEVER BE TOO FAR FROM HOME

Monitor and control your home from your couch or from 500 miles away. Connect to your home with your smartphone, tablet or computer.

## HOMELIFE CAN BE HANDS-FREE

It's never been easier to settle into a new routine. Set the scene with your voice, from your phone, through the Qolsys panel – or schedule it and forget it. Your home will always be ready for you.

## NO MORE BOXES OF USELESS TECH

We wanted to make sure you have the right system that can grow with you. Our homes speak to Bluetooth, Wi-Fi, Z-Wave and cellular devices, allowing you to sync with almost any smart device.

Visit [drhorton.com/smart-home](http://drhorton.com/smart-home) to see what's  
behind the door of your new smart home.

D.R. Horton is an Equal Housing Opportunity Builder. A D.R. Horton Smart Home is equipped with technology that includes the following: a Z-Wave programmable thermostat manufactured by Honeywell; a Z-Wave door lock manufactured by Kwikset; a Z-Wave wireless switch manufactured by Eaton Corporation; a Qolsys, Inc. touchscreen Smart Home control device; an automation platform from Alarm.com; a SkyBell video doorbell; an Amazon Echo Dot. D.R. Horton reserves the right, without prior notice, to substitute other products for those listed above. Other Smart Home technology features may be offered for an additional charge. For Smart Home technology included in the home to work, homeowners must obtain and pay for their own internet service and may need to purchase compatible devices and to maintain accounts with third parties for the services. D.R. Horton makes no representation or warranty that any or all of the Smart Home technology is secure, will meet any homeowner needs or will provide any level of physical or cyber security for the home – even if the technology is working as intended. All photos and drawings are for illustration purposes only. See a D.R. Horton sales agent for complete information. D.R. Horton is a registered trademark of D.R. Horton Management Company, Ltd. All other trademarks shown are the property of their respective owners. Amazon, Echo, Alexa, and all related logos are trademarks of Amazon.com, Inc. or its affiliates.

**D.R. HORTON**  
America's Builder

D.R. HORTON • EXPRESS • EMERALD • FREEDOM

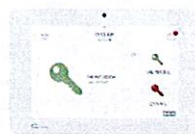
[drhorton.com/smart-home](http://drhorton.com/smart-home)

# THE TECHNOLOGY BEHIND AMERICA'S SMART HOME®

## INTRODUCING HOME IS CONNECTED®

You will never be too far from home with Home Is Connected.® Your new home is built with an industry-leading suite of smart home products that keep you connected with the people and place you value most.

Talk to a new home sales representative today.



### Qolsys IQ Panel

The Qolsys panel is the central hub that talks to all the devices of your smart home. This award-winning panel bridges the entire suite of products with Bluetooth capability, Wi-Fi integration, Z-Wave access, and cellular connectivity.



### Alarm.com App

Alarm.com is the heartbeat of the entire smart home system. This simple, one app solution brings the Home Is Connected® system together, so no matter where you are, your home is at your fingertips.



### Amazon Echo Dot

Control your home with your voice and experience hands-free convenience with the Amazon Echo Dot. Just ask Alexa to play music, change your home's temperature, read the news, share the weather, and more.



### SkyBell

Greet your guests from your smart phone with Skybell, the smart video doorbell that allows you to see, hear and talk to whoever comes to your door.



### Kwikset SmartCode888

Control your door even if you're not home. Lock and unlock your front door by entering your key code, or from your smart device.



### Honeywell T6 Pro Z-Wave Thermostat

Set the perfect temperature before you get home. The Honeywell thermostat lets you cool or heat your home using your smartphone, Qolsys panel, voice, or the thermostat itself.



### Eaton Z-Wave Switch

Bring your home to life in the evenings. If you're on the go or on the couch, the Eaton Z-Wave Switch can be turned on with your voice or smartphone.



SHERWIN-WILLIAMS.

**D·R·HORTON**  
*America's Builder*

# Congratulations

*on Your New Home!*

## Need to touch-up your interior?

Get a great match with Painters Edge®  
Extra White Base in the color City Loft



INTERIOR  
PAINTERS EDGE  
FLAT

ARCHITECTURAL  
LATEX  
IFC 8012NP

### SW 7631 CITY LOFT CUSTOM MANUAL MATCH

CCE*COLORANT	OZ	32	64	128
B1-Black	-	2	-	-
N1-Raw Umber	-	11	1	-
Y3-Deep Gold	-	-	1	-
ONE GALLON				EXTRA WHITE
PE3000451				650920358

WALLS

## Steps for a seamless touch-up

1. Clean the surface to remove dirt, dust and oils.
2. Use a small 4" foam or 3/8" nap poly roller cover.
3. Apply paint to the area needing touch-up, feathering out 6 to 12 inches.
4. Use a gentle touch to keep the coating thin.

**Bring this flyer to your local Sherwin-Williams store  
to ensure your touch-up paint is a great match.**

**D·R·HORTON**  
*America's Builder*

**GET \$15 OFF**

your purchase  
of \$75 or more at  
Sherwin-Williams

Scan the QR Code for  
an Exclusive offer!






**Kwikset**



**SMART** 888  
MULTIPOINT ELECTRONIC DEADBOLT



### How to add a Code:

-  **1** Make sure the door is open. Press the Program button once.
-  **2** Enter user code. A total of 30 user codes may be programmed.
-  **3** Press Lock button once.






What lights and sounds does the lock produce?

-  Lock Button flashes green once with one beep  
Programming was successful.
-  Lock Button flashes three times with three beeps  
Programming was unsuccessful.

Make sure not to pause for more than 5 seconds during programming.

Make sure the user code is not a duplicate and that it is between 4 and 8 digits during your next attempt. Make sure the lock has room for an additional code. If all user code positions are filled, delete a code to make room for this one.


### How to remove a Code:

-  **1** Press Program button once.
-  **2** Press Lock button once.
-  **3** Enter user code to be deleted.
-  **4** Press Lock button once.
-  **5** Re-enter user code.
-  **6** Press Lock button once.

Note: All codes may be deleted at once if the mastercode is enabled. For more information about the mastercode consult the Programming and Troubleshooting Guide.

### How to Rekey a SmartKey Cylinder:

-  **1** Insert current key and rotate it 90° clockwise.

-  **2** Fully Insert SmartKey tool. Remove tool and remove current key.

-  **3** Fully Insert new key and rotate 180°. Rotate back to starting position and remove key. Your lock is now re-keyed!

**Kwikset**

P.O. Box 1000, Levittown, PA 19054-1000